

**CIRCULAR LETTER OF THE MINISTER OF HEALTH OF THE REPUBLIC OF  
INDONESIA  
NUMBER HK.02.01/MENKES/199/2020 OF 2020  
REGARDING  
COMMUNICATION OF THE MITIGATION OF THE CORONAVIRUS DISEASE 2019  
(COVID-19)**

To

1. Heads of Ministries/Institutions
2. Governors
3. Regents/Mayors

throughout Indonesia

The Coronavirus Disease 2019 (COVID-19) has been declared by the WHO as a Public Health Emergency of International Concern (PHEIC) due to the consideration of a significant increase of cases in the countries reporting cases. Currently in Indonesia there are several cases that have been confirmed positive with COVID-19. Based on the Minister of Health Decree Number HK.01.07/Menkes/104/2020 regarding the Determination of the Novel Coronavirus Infection (2019-ncov Infection) as a Disease that can Cause an Outbreak and its Mitigation Efforts, COVID-19 has been determined as a disease with the potential to cause an outbreak in Indonesia, therefore it is necessary that countermeasures are taken including the aspect of communicating its mitigation.

Communication is the most important part in dealing with the threat of epidemics by building public trust and preventing panic in society, so that mitigation can proceed smoothly. The President has given instructions to show to the public that the Government is serious, the Government is ready, that the Government is capable of mitigating COVID-19 incidents in Indonesia. Perceptions about the readiness and seriousness of the Government need to be conveyed to the public through comprehensive and periodic explanations, by explaining what has been and will be done by the Government.

This Circular Letter is intended to increase support and cooperation across sectors and Regional Governments in implementing the communication to society in dealing with the threat of the COVID-19 outbreak, so that the society will be calm and can gain an understanding of actions that must be done for their surrounding environment.

Considering the provisions of:

1. Law Number 4 of 1984 regarding Outbreak of Infectious Diseases (State Gazette of the Republic of Indonesia of 1984 Number 20, Supplement to State Gazette of the Republic of Indonesia Number 3237);
2. Law Number 14 of 2008 regarding Disclosure of Public Information (State Gazette of the Republic of Indonesia of 2008 Number 61, Supplement to State Gazette of the Republic of Indonesia Number 4846);
3. Law Number 36 of 2009 regarding Health (State Gazette of the Republic of Indonesia of 2009 Number 144, Supplement to State Gazette of the Republic of Indonesia Number 5063);
4. Law Number 23 of 2014 regarding Regional Government (State Gazette of the Republic of Indonesia of 2014 Number 244, Supplement to the State Gazette of the Republic of Indonesia Number 5587) as amended several times, the latest by Law Number 9 of 2015 regarding the Second Amendment to Law Number 23 of 2014 regarding Regional Government (State Gazette of the Republic of Indonesia of 2015 Number 58, Supplement to the State Gazette of the Republic of Indonesia Number 5679);
5. Law Number 6 of 2018 regarding Health Quarantine (State Gazette of the Republic of Indonesia of 2018 of 128, Supplement to the State Gazette of the Republic of Indonesia Number 6236);
6. Government Regulation Number 40 of 1991 regarding Mitigation of Outbreak of Infectious Diseases (State Gazette of the Republic of Indonesia of 1991 Number 49, Supplement to the State Gazette of the Republic of Indonesia Number 3447);
7. Government Regulation Number 68 of 2019 regarding Organization of State Ministries (State Gazette of Republic of Indonesia of 2019 Number 203);
8. Presidential Instruction No. 4 of 2019 regarding Enhancing the Ability to Prevent, Detect and Respond to Outbreak of Disease, Global Pandemic, and Nuclear Emergencies, Biology, and Chemistry;
9. Minister of Health Regulation Number 1501/Menkes/Per/X/2010 regarding Certain Types of Diseases that Cause Outbreak and its Mitigation Efforts (State Gazette of the Republic of Indonesia of 2010 Number 503);
10. Minister of Health Decree Number HK.01.07/Menkes/104/2020 regarding the Stipulation of the Novel Coronavirus Infection (ncov-2019 Infection) as a Disease that can Cause an Outbreak and its Mitigating Efforts.

In this regard, in the framework of the implementation of the communication of COVID-19 mitigation, the following is conveyed:

1. Central Government or Regional Government communication activities:

- a. Form a Central Government Communication Team or a Communication Team headed by Regional Government Leaders.
  - b. Appoint a Spokesperson from the Ministry of Health who have articulation and ability in dealing with media or a Spokesperson from the Health Service Office who have articulation and ability in dealing with media.
  - c. Create communication products and convey/disseminate information in accordance with public communication protocols.
2. All Heads of Ministries/Institutions and Regional Governments are expected to instruct the ranks of all units/organizations in their respective sectors and other Regional Apparatus Organizations (OPD) to implement public communication protocols and other protocols in handling COVID-19.
  3. Provisions regarding Public Communication Protocols and Health Protocol Narrations in the mitigation of COVID-19, as well as Protocols at Public Areas and Transportation, Protocols in the Area of Educational Institutions, Protocols at Entrances to the Indonesian Territory, and Protocols in the Specific Scope of Government (VVIP), as stated in the Appendix to this Circular Letter.

Issued in Jakarta

On March 12, 2020

MINISTER OF HEALTH OF THE REPUBLIC OF INDONESIA,

signed.

TERAWAN AGUS PUTRANTO

Copies to:

1. President of the Republic of Indonesia;
2. Vice President of the Republic of Indonesia.