

Updated Information on Visa and Stay Permit Services in the New Normal Order
(Updated on Monday, August 3, 2020)

Stay Permit

A. Permanent Stay Permit (*Izin Tinggal Tetap*, or “ITAP”) holders

- Foreigners with ITAP that is **still valid and may be extended**, who are currently in Indonesia may extend their ITAP at the local immigration office.
- Foreigners with ITAP that **has expired and may not be extended**, who are currently in Indonesia, must exit the territory of Indonesia no later than August 20, 2020, or
- You may carry out a new application of Visit Visa or Limited Stay Visa in accordance with the applicable requirements through <https://visa-online.imigrasi.go.id/> without having to exit the territory of Indonesia.
- Such application may be carried out after the guarantor carries out the procedure of returning the Immigration Document (ITAP) to the immigration office.
- For each visa and stay permit application, you must have a guarantor who is responsible during your stay in Indonesia.
- Visa obtainment shall be carried out at the immigration office that is in accordance with the domicile of the Foreigners.

If ITAP has expired and you are still Overseas (valid or expired Re-Entry Permit),

- You may enter the territory of Indonesia after attaching the approval letter from the technical ministry/institution.
- You must apply for a new visa to enter Indonesia in KBRI/KJRI (*Kedutaan Besar Republik Indonesia/Konsulat Jenderal Republik Indonesia*) when you are unable to show the approval letter from the technical ministry/institution.
- Family Unification ITAP holders may directly enter Indonesia.
- You may carry out an extension of ITAP and Re-Entry Permit at the local immigration office after arriving in Indonesia no later than September 8, 2020.
- If a technical issue occurs during the extension process of such Stay Permit, tolerance is provided until December 31, 2020.

B. Limited Stay Permit (*Izin Tinggal Terbatas*, or “ITAS”)

- Foreigners with ITAS that is **still valid and may be extended**, who are currently in Indonesia may extend their ITAS or apply for conversion of status to become ITAP at the local immigration office.
- Foreigners with ITAS that **has expired and may not be extended**, who are currently in Indonesia, must exit the territory of Indonesia no later than August 20, 2020, or
- You may carry out a new application of Visit Visa or Limited Stay Visa in accordance with the applicable requirements through <https://visa-online.imigrasi.go.id/> without having to exit the territory of Indonesia.
- Such application may be carried out after the guarantor carries out the procedure of returning the Immigration Document (ITAS) to the immigration office.
- For each visa and stay permit application, you must have a guarantor who is responsible during your stay in Indonesia.
- Visa obtainment shall be carried out at the immigration office that is in accordance with the domicile of the Foreigners.

If ITAS has expired and you are still Overseas (with valid or expired Re-Entry Permit),

- You may enter the territory of Indonesia after attaching the approval letter from the technical ministry/institution.
- For those unable to attach the approval letter from the technical ministry/institution, you must apply for a new visa to enter Indonesia.
- For Family Unification ITAS holders, you may directly enter Indonesia.
- You must carry out the extension of ITAS and Re-Entry permit at the local immigration office after arriving in Indonesia no later than September 8, 2020.
- If a technical issue occurs during the extension process of such Stay Permit, tolerance is provided until December 31, 2020.

C. Single-Entry Visit Stay Permit holders (B211A, B221B, B211C Visa Indexes)

Visit Stay Permit (*Izin Tinggal Kunjungan*, or “ITK”) holders originating from Visit Visas with of B211 index and are currently in Indonesia

- If the ITK is **still valid and may be extended**, you may carry out an extension of Stay Permit at the local immigration office.

- If the ITK has expired and **may not be extended**, you must exit the territory of Indonesia no later than August 20, 2020, or
- You may carry out an extension of the ITK until the Covid-19 Pandemic in Indonesia is declared over/when there are no means of transportation to leave the territory of Indonesia/when there is a new regulation relating to visas and stay permits, with a validity period of 30 days for each extension.
- You may carry out a new application of Visit Visa or Limited Stay Visa in accordance with the applicable requirements through <https://visa-online.imigrasi.go.id/> without having to exit the territory of Indonesia.
- ITK holders may apply for a conversion of status to ITAS in accordance with the applicable regulations.
- For each visa and stay permit application, you must have a guarantor who is responsible during your stay in Indonesia.
- Visa obtainment shall be carried out at the immigration office that is in accordance with the domicile of the Foreigners.

D. Visit Stay Permit holders from Multiple-Entry Visit Visa (D212)

- If the ITK has expired, you must exit the territory of Indonesia no later than August 20, 2020, or
- You may carry out an extension of the ITK until the Covid-19 Pandemic in Indonesia is declared over/when there are no means of transportation to leave the territory of Indonesia/when there is a new regulation relating to visas and stay permits, with a validity period of 30 days for each extension.
- You may carry out a new application of Visit Visa or Limited Stay Visa in accordance with the applicable requirements through <https://visa-online.imigrasi.go.id/> without having to exit the territory of Indonesia.
- ITK holders may apply for a conversion of status to ITAS in accordance with the applicable regulations.
- For each visa and stay permit application, you must have a guarantor who is responsible during your stay in Indonesia.
- Visa obtainment shall be carried out at the immigration office consistent with the domicile of the Foreigners.

E. APEC Business Travel Card holders

- If the Stay Permit (IT) has expired, you must exit the territory of Indonesia no later than August 20, 2020, or

- You may carry out an extension of ITK until the Covid-19 Pandemic in Indonesia is declared over/when there are no means of transportation to leave the territory of Indonesia/when there is a new regulation relating to visas and stay permits, with a validity period of 30 days for each extension.
- You may carry out a new application of Visit Visa or Limited Stay Visa in accordance with the requirements through <https://visa-online.imigrasi.go.id/> without having to exit the territory of Indonesia.
- For each visa and stay permit application, you must have a guarantor who is responsible during your stay in Indonesia.
- Visa obtainment shall be carried out at the immigration office that is in accordance with the domicile of the Foreigners.

F. Stay Permit holders from Visa on Arrival

- If the Stay Permit (IT) period from your VoA has expired and **may not be extended**, you must exit the territory of Indonesia no later than August 20, 2020, or
- You may carry out an extension of the ITK until the Covid-19 Pandemic in Indonesia is declared over/when there are no means of transportation to leave the territory of Indonesia/when there is a new regulation relating to visas and stay permits, with a validity period of 30 days for each extension, or
- You may carry out a new application of Visit Visa or Limited Stay Visa in accordance with the requirements through <https://visa-online.imigrasi.go.id/> without having to exit the territory of Indonesia.
- For each visa and stay permit application, you must have a guarantor who is responsible during your stay in Indonesia.
- Visa obtainment shall be carried out at the immigration office that is in accordance with the domicile of the Foreigners.

G. Visit Visa Exemption holders who are currently in Indonesia

- If the Stay Permit (IT) from your Visa on Arrival period has expired, you must exit the territory of Indonesia no later than August 20, 2020, or
- You may carry out a new application of Visit Visa or Limited Stay Visa in accordance with the applicable requirements through <https://visa-online.imigrasi.go.id/> without having to exit the territory of Indonesia.
- For each visa and stay permit application, you must have a guarantor who is responsible during your stay in Indonesia.

- Visa obtainment shall be carried out at the immigration office that is in accordance with the domicile of the Foreigners.

H. Crew Visit holders who are currently in Indonesia

- If the Stay Permit (IT) period from your Crew Visit has expired, you must exit the territory of Indonesia no later than August 20, 2020, or
- You may carry out a new application of Visit Visa or Limited Stay Visa in accordance with the requirements through <https://visa-online.imigrasi.go.id/> without having to exit the territory of Indonesia.
- For each visa and stay permit application, you must have a guarantor who is responsible during your stay in Indonesia.
- Visa obtainment shall be carried out at the immigration office that is in accordance with the domicile of the Foreigners.

Visa and Visa Telex

For ITK and ITAS holders who have hold visa telexes (issued since December 1, 2019) and are in the territory of Indonesia,

- You may apply for a request of ITK and ITAS at the local immigration office without having to exit the territory of Indonesia and without having to apply for a visa at the Republic of Indonesia representative overseas.
- Proof of visa payment at the immigration office shall be deemed as **Proof of Already Holding a Visa**.
- For Visit Visa telex holders, your passport will be stamped with the Visit Stay Permit Stamp by the local immigration office.
- For Limited Stay Visa telex holders, your passport will be stamped with the Limited Stay Permit stamp as well as the Re-Entry Permit by the local immigration office.
- For telexes issued during December 1, 2019 - July 22, 2020, the validity period of the Visit/Limited Stay Permit shall be calculated from the date of the application request of ITK/ITAS at the local immigration office.
- For telexes issued after July 23, 2020, the validity period of Visit/Limited Stay Permit shall be calculated from the date of the visa telexes issuance.

ADDITIONAL INFORMATION

1. Official website links and social media of the Directorate General of Immigration:

<https://www.imigrasi.go.id/>

https://www.instagram.com/ditjen_imigrasi/

https://twitter.com/ditjen_imigrasi

<https://www.facebook.com/DitjenImigrasi>

2. Fees of Immigration Services:

<https://www.imigrasi.go.id/info/tarif-pnbp>

VISA APPROVAL AND VISA STICKER TARIFFS
PURSUANT TO GOVERNMENT REGULATION NUMBER 28 OF 2019

No.	TYPES	VISA INDEX	TARIFF	VISA TARIFF		NOTES
	VISA APPROVAL		VISA APPROVAL (Rp.)	RUPIAH (Rp.)	DOLLAR (USD)	
1.	SINGLE-ENTRY VISIT	B211A	200,000		50,00	
		B211B				
		B211C				
2.	MULTIPLE-ENTRY VISIT	D212	200,000		110,00	
3.	LIMITED STAY VISA ON ARRIVAL	C312	200,000	700,000		
4.	LIMITED STAY VISIT	C311	200,000		150,00	
		C312	200,000		150,00	
		C313	200,000		150,00	
		C314	200,000		150,00	

		C315	200,000		150,00	
		C316	200,000		150,00	
		C317	200,000		150,00	
		C318	200,000		150,00	
		C319	200,000		150,00	
		C320	200,000		150,00	