

ON THE LETTERHEAD OF THE INDONESIAN DIRECTORATE GENERAL OF IMMIGRATION

- To:
1. Heads of Republic of Indonesia Representatives
Attn. Attaché/Immigration Technical Staff/Foreign Affairs Service Officials at RI Representatives
 2. Heads of Ministry of Law and Human Rights Regional Offices
Attn. Heads of Immigration Divisions throughout Indonesia
 3. Heads of Immigration Offices throughout Indonesia
 4. Heads of Immigration Detention Centers throughout Indonesia

CIRCULAR LETTER
NUMBER IMI-0661.GR.01.01 OF 2021

REGARDING

VISA AND STAY PERMIT REQUIREMENTS DURING THE NEW NORMAL
ADAPTATION PERIOD

1. Background

In connection with the evaluation results over the Circular Letter of the Director General of Immigration Number IMI-1555.GR.01.01 dated October 15, 2020 regarding Visa and Stay Permit Policy During the New Normal Adaptation Period and its affirmation it is necessary to issue the Circular Letter of the Director General of Immigration regarding Visa and Stay Permit Requirements During the New Normal Adaptation Period.

2. Objective and Purpose

- a. The objective of the issuance of this circular letter is to function as a guideline on the implementation and evaluation of the policy on the Visa and Stay Permit Requirements During the New Normal Adaptation Period.
- b. The purpose of this circular letter is to serve as a guideline for the optimization of the implementation of the immigration related duties and functions in the implementation of services for Visa and Stay Permit Requirements During the New Normal Adaptation Period.

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3. Scope

The scope of this circular letter is to provide affirmation on immigration related functions in the implementation of services for Visa and Stay Permit Requirements During the New Normal Adaptation Period.

4. Legal Basis

- a. Law No. 6 of 2011 regarding Immigration;
- b. Government Regulation No. 31 of 2013 regarding the Implementing Regulation of Law No. 6 of 2011 regarding Immigration as amended several times, lastly by Government Regulation No. 48 of 2021 regarding Third Amendment Over Government Regulation No. 31 of 2013 regarding the Implementing Regulation of Law No. 6 of 2011 regarding Immigration;
- c. Regulation of the Minister of Law and Human Rights No. 27 of 2014 regarding Technical Procedures for the Issuance, Extension, Rejection, Cancellation and Expiration of Visit Stay Permits, Limited Stay Permits and Permanent Stay Permits and Exemptions from the Obligations to Have a Stay Permit as amended by Regulation of the Minister of Law and Human Rights No. 21 of 2018 regarding Amendment to the Regulation of the Minister of Law and Human Rights No. 27 of 2014 regarding Technical Procedures for the Issuance, Extension, Rejection, Cancellation and Expiration of Visit Stay Permits, Limited Stay Permits and Permanent Stay Permits and Exemptions from the Obligations to Have a Stay Permit;
- d. Regulation of the Minister of Law and Human Rights No. 24 of 2016 regarding Technical Procedures for Application and Issuance of Visit Visas and Limited Stay Visas as amended by Regulation of the Minister of Law and Human Rights of the Republic of Indonesia No. 51 of 2016 regarding Amendment to Regulation of the Minister of Law and Human

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- Rights No. 24 of 2016 regarding Technical Procedures for the Application and Issuance of Visit Visas and Limited Stay Visas;
- e. Regulation of the Minister of Law and Human Rights No. 26 of 2020 regarding Visas and Stay Permits During the New Normal Adaptation Period;
 - f. Circular Letter of the Head of COVID-19 Task Force No. 8 of 2021 regarding Health Protocols for International Travels During the Corona Virus Disease 2019 (COVID-19) Pandemic.
5. Contents of the Circular Letter
- a) Attaché/Immigration Technical Staff/Foreign Affairs Service Officials, Heads of Immigration Divisions, Heads of Immigration Offices, Heads of Immigration Detention Centers:
 - 1) Spread information to stakeholders and the general public regarding:
 - a) prohibition on entry for foreigners entering the territory of Indonesia and granting of Visit Visa and Limited Stay Visa is conducted in accordance with Minister of Law and Human Rights Regulation No. 26 of 2020 regarding Visa and Stay Permits During the New Normal Adaptation Period;
 - b) submission of application for Visit Visa and Limited Stay Visa does not require a health certificate containing a statement of COVID-19 free in English issued by an institution authorized by the government of each country;
 - c) eVisa with visa numbers ending in DN may not be utilized to conduct travelling to the Territory of Indonesia;
 - d) information on the authenticity of the eVisa may be accessed by scanning the QR Code and ensuring that it is

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directed to the following web address
<https://visa.imigrasi.go.id/>.

- 2) Conducting supervision and control over the implementation of policies concerning Visas and Stay Permits During the New Normal Adaptation Period, all violations thereof may be imposed with sanctions in accordance with the terms of the laws and regulations.
- 3) For humanitarian reasons such as visiting/accompanying parents/siblings that are sick/have died or for medical reasons, a Visit Visa for 1 (one) time travel may be issued by the Immigration Official or Foreign Affairs Service Officials at the Republic of Indonesia Representatives by fulfilling the conditions and terms as provided in the Minister of Law and Human Rights Regulation No. 26 of 2020 regarding Visas and Stay Permits During the New Normal Adaptation Period and attaching evidence of the reason for the visa application.
- 4) The obligation to attach evidence on the availability of funds in the minimum amount of US\$10,000 (ten thousand United States Dollars) or an equivalent is calculated for one Sponsor and exempted for aid personnel, medical and foodstuff support, conveyance crews and humanitarian reasons.

b) Heads of Immigration Offices:

- 1) Foreigners who are holders of Visit Stay Permits obtained from Visit Visas on arrival, one trip Visit Visa, multiple trip Visit Visa, or APEC Business Travel Card (KPP APEC) located in the Territory of Indonesia may submit the application for the extension of a Stay permit at the Immigration Office.

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- 2) Procedures on the Extension of Visit Stay Permit, Limited Stay Permit, or Permanent Stay Permit shall be conducted in accordance with Minister of Law and Human Rights Regulation No. 27 of 2014 regarding Technical Procedures on the Issuance, Extension, Rejection, Cancellation and Expiration of Visit Stay Permit, Limited Stay Permit, and Permanent Stay Permit and the Exemption from the Obligation to Have a Stay Permit;
- 3) Foreigners who are holders of Visit Stay Permit, Limited Stay Permit, or Permanent Stay Permit that cannot be extended in accordance with the provisions of the laws and regulations, may be granted a new Stay Permit after obtaining a Visa Approval.
- 4) Foreigners who are holders of a Limited Stay Permit or Permanent Stay Permit who will apply for a Visa must undergo an Exit Permit Only (EPO or *Pengembalian Dokumen Keimigrasian*) procedure at the Immigration Office.
- 5) Application of a new Stay permit through the Visa application must be conducted before the Stay Permit has expired, in the event a foreigner has overstayed for less than 60 days, such foreigner must pay any outstanding fees before applying for a Visa.
- 6) If a foreigner:
 - a) overstays exceeding 60 days;
 - b) is imposed with an Administrative Action related to Immigration such as Deportation; and/or
 - c) is rejected from being granted or given an extension in accordance with the applicable laws and regulations;may not be granted a new Stay Permit and must immediately leave the territory of Indonesia.

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- 7) The granting of new Stay Permits is not determined as an overstay, so long as such Visa application submission has been conducted prior to the expiry of the Stay Permit.
- 8) Heads of the Immigration Office in charge of Immigration Inspection Locations:
 - a) Conduct supervision and control in relation to the immigration inspection and granting of entrance marks towards:
 - i. foreigners who have obtained a Multiple Visit Visa that is valid; and
 - ii. foreigners who are holders of a Visit Visa in relation to the expansion of the marina (yachter) industry.
 - b) Periodically conduct and report the guidance, control, and supervision over the implementation of the policy on the Visa and Stay Permit Requirements During the New Normal Adaptation Period.

6. Closing

- a. As a result of the issuance of this circular letter:
 - 1) Circular Letter of the Director General of Immigration Number IMI-1555.GR.01.01 dated October 15, 2020 regarding Visas and Stay Permits Policy During the New Normal Adaptation Period;
 - 2) Letter of the Director General of Immigration Number IMI-GR.01.01-0331 dated February 11, 2021 regarding Affirmation of Circular Letter of the Director General of Immigration Number IMI-1555.GR.01.01 dated October 15, 2020 regarding Visa and Stay Permit Policy During the New Normal Adaptation Period,is revoked and declared no longer effective.

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- b. This circular letter is effective as of the date of stipulation and will be subject to further evaluation.

Therefore, this circular letter is issued for your kind attention and shall be implemented in its best endeavor. Thank you for your attention and cooperation.

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Stipulated in Jakarta
On March 26, 2021
DIRECTOR GENERAL OF
IMMIGRATION,

(QR Code)

(Signed)

JHONI GINTING
NIP. 19610612 198903 1 003

Copies to:

1. Minister of Law and Human Rights;
2. Minister of Foreign Affairs;
3. Deputy Minister of Law and Human Rights;
4. Secretary General of the Ministry of Law and Human Rights;
5. Inspector General of the Ministry of Law and Human Rights;
6. Director General for Protocol and Consular Affairs of the Ministry of Foreign Affairs;
7. Primary High Leadership within the Directorate General of Immigration;
8. A r c h i v e.....