

**MINISTRY OF LAW AND HUMAN RIGHTS  
OF THE REPUBLIC OF INDONESIA  
DIRECTOR GENERAL OF IMMIGRATION**

- The honorable.
1. Head of the Regional Office of the Ministry of Law and Human Rights of Bali  
Attn. Head of Immigration Division
  2. Head of Immigration Office Class I for the Ngurah Rai Immigration Checkpoint (*Tempat Pemeriksaan Imigrasi* or TPI)
  3. Head of Immigration Office Class I for the Denpasar Immigration Checkpoint
  4. Head of Immigration Office Class II for the Singaraja Immigration Checkpoint

CIRCULAR LETTER  
NUMBER IMI-0525.GR.01.01 OF 2022

REGARDING

VISIT VISA ON ARRIVAL FOR TOURISM TO SUPPORT SUSTAINABLE TOURISM IN BALI  
DURING THE CORONA VIRUS DISEASE 2019 PANDEMIC

1. Introduction
  - a. Whereas to implement the functions of immigration to facilitate the development of public welfare and to support the government policy of reopening a tourism sector that is productive and safe from COVID-19 in Bali, it is necessary to provide conveniences for the granting of special visit visa on arrival designated for certain foreigners and to enter through the Ngurah Rai Immigration Checkpoint;
  - b. Whereas based on the considerations as referred to in point a, it is necessary to stipulate the Circular Letter of the Director General of Immigration regarding Visit Visa on Arrival for Tourism to Support Sustainable Tourism in Bali during the Corona Virus Disease 2019 Pandemic.

2. Purpose and Objective

- a. The purpose of the issuance of this Circular Letter is to optimize the support for immigration in opening the tourism sector during the Corona Virus Disease 2019 pandemic;
- b. The objective of the issuance of this Circular Letter is to monitor, control and evaluate the implementation of Visit Visa on Arrival for Tourism in Bali.

3. Scope

The scope of this Circular Letter is the affirmation of the functions of immigration in supporting the opening of the tourism sector in Bali with the Visit Visa on Arrival for Tourism policy.

4. Basis

- a. Law Number 6 of 2011 regarding Immigration;
- b. Law Number 11 of 2020 regarding Job Creation;
- c. Government Regulation Number 31 of 2013 regarding the Implementing Regulation of Law Number 6 of 2011 regarding Immigration as amended several times most recently by Government Regulation Number 48 of 2021 regarding the Third Amendment of Government Regulation Number 31 of 2013 regarding Implementing Regulation of Law Number 6 of 2011 regarding Immigration;
- d. Minister of Law and Human Rights Regulation Number 44 of 2015 regarding the Procedure to Examine the Entrance and Departure to and from the Indonesian Territory at the Immigration Checkpoints;
- e. Minister of Law and Human Rights Regulation Number 29 of 2021 regarding Visa and Stay Permit;
- f. Minister of Law and Human Rights Regulation Number 34 of 2021 regarding the Granting of Visa and Immigration Stay Permit in the Period of Handling the Spread of the Corona Virus Disease 2019 and National Economic Recovery;
- g. Minister of Law and Human Rights Regulation Number 41 of 2021 regarding the Organization and the Working Procedure of the Ministry of Law and Human Rights;
- h. Circular Letter of the Head of the Covid-19 Handling Task Force regarding the Health Protocol Bubble System Mechanism in Bali during the Corona Virus Disease 2019 (COVID-19) Pandemic.
- i. Result of the Decision from the Limited Coordination Meeting of March 4, 2022.

5. Contents of this Circular Letter

a. General:

To ensure that all officials and service implementers:

- 1) Provide excellent service towards the community,
- 2) Do not conduct acts of Corruption, Collusion, and Nepotism,
- 3) Conduct a step-by-step supervision, and
- 4) Conduct coordination and socialization with stakeholders and immigration guarantors related to this circular letter;

b. Head of Immigration Division of the Regional Office of the Ministry of Law and Human Rights in Bali:

- 1) Conduct development, management, supervision, and evaluation of the policy concerning the implementation of the Visit Visa on Arrival for Tourism to Support Sustainable Tourism in Bali during the Corona Virus Disease 2019 Pandemic,
- 2) Submit an evaluation on the implementation of the policy as referred to in number 1) periodically every 7 (seven) days to the Director General of Immigration;

c. Head of Immigration Office in the working area of the Regional Office of the Ministry of Law and Human Rights in Bali:

- 1) Ensure that owners or managers of an accommodation facility in the working area provide information or data regarding foreigners who are staying at home or at the accommodation facility,
- 2) Impose sanctions towards owners or managers of an accommodation facility who fails to provide information or fails to provide data regarding foreigners who are staying at home or at the accommodation facility in accordance with the provisions of laws and regulations,
- 3) Impose sanctions towards foreigners holding a Visit Visa on Arrival for Tourism who conducted activities that do not conform with the purposes and objectives of the granting of Stay Permit towards them,
- 4) Impose sanctions towards foreigners who are proven to have conducted a violation in accordance with the provisions of the laws and regulations concerning immigration and/or have violated public order during the implementation of health protocols,

- 5) The imposition of sanctions towards foreigners who have violated public order during the implementation of health protocols as referred to in number 4) is conducted after receiving recommendation from agencies responsible for the handling/control of Covid-19.
  - 6) Report the implementation of duties to the Head of the Immigration Division;
- d. Head of Immigration Office Class 1 Particularly for the Ngurah Rai Immigration Checkpoint (TPI):
- 1) Exercise control over immigration inspections at the Immigration Checkpoints (TPI) for the implementation of the Visit Visa on Arrival for Tourism to Support Sustainable Tourism in Bali during the Corona Virus Disease 2019 Pandemic policy,
  - 2) Spread information towards stakeholders and the general community regarding the Visit Visa on Arrival for Tourism to Support Sustainable Tourism in Bali during the Corona Virus Disease 2019 Pandemic policy,
  - 3) Instruct the Administrative Officer in charge of immigration inspections at the Immigration Checkpoint (TPI):
    - a) Ensure that the implementation of immigration inspections at the Immigration Area that includes bank counters, immigration counters at the arrival area, and immigration counters at the departure area can fulfil health protocols in accordance with the provisions of laws and regulations,
    - b) Conduct immigration inspections towards foreigners of a national of a country subject to Visit Visa on Arrival for Tourism in accordance with the mechanism stipulated in Article 23 and Article 26 letter b of the Minister of Law and Human Rights Regulation No. 44 of 2015 regarding the Procedure to Examine the Entrance and Departure to and from the Indonesian Territory at the Immigration Checkpoints,
  - c) Countries subject to Visit Visa on Arrival for Tourism as referred to in letter b) are:
    - (1) Australia,
    - (2) United States,
    - (3) Netherlands,
    - (4) Brunei Darussalam,
    - (5) Philipine ,
    - (6) English,
    - (7) Italy,
    - (8) Japan,

- (9) German,
  - (10) Cambodia,
  - (11) Canada,
  - (12) South Korea,
  - (13) Laos,
  - (14) Malaysia,
  - (15) Myanmar,
  - (16) France,
  - (17) Qatar,
  - (18) New Zealand,
  - (19) Singapore,
  - (20) Thailand,
  - (21) Turkey,
  - (22) United Arab Emirates, and
  - (23) Vietnam,
- d) Immigration inspection as referred to in letter b) is conducted by inspecting the following requirements:
- (1) A valid Nationality Passport that is still valid for a minimum of 6 (six) months,
  - (2) A return ticket or a continuous ticket to continue travelling to another country, and
  - (3) Other documents that are required in accordance with the stipulation of the Head of the Covid-19 Handling Task Force,
- e) Conduct immigration inspections towards Indonesian citizens, transportation crews, foreigners holding a Diplomatic Passport or a Service Passport issued by the Diplomatic Visa Free or the Service Visa Free facility, foreigners who are holding a Visa or Stay Permit, and foreigners holding an APEC Business Travel Card (*Kartu Perjalanan Perbisnis APEC* or KPP APEC) in accordance with the provisions of laws and regulations,
- f) Visa or Stay Permit as referred to in letter e) consists of:
- (1) Diplomatic Visa,
  - (2) Service Visa,
  - (3) Visit Visa,
  - (4) Limited Stay Visa,
  - (5) Diplomatic Stay Permit,
  - (6) Service Stay Permit,
  - (7) Limited Stay Permit,

- (8) Permanent Stay Permit,
- g) Conduct reconciliation of non-tax revenue (*Penerimaan Negara Bukan Pajak* or PNBP) payment data, usage of Visit Visa on Arrival for Tourism stamp, and crossing on a daily, weekly, and monthly basis,
  - h) A Visit Visa on Arrival for Tourism can be used by foreigners for the purposes of tourism or conducting government duties for international activities concerning matters of the state or the government,
  - i) In the event that a foreigner applies for a Visit Visa on Arrival for Tourism for the purposes of government duties for international activities concerning matters of the state or the government, in addition of fulfilling the requirements as referred to in letter d) the foreigner must also attach an invitation letter to attend a conference/assembly/meeting arranged by the Ministry/Agency/Institution of the Republic of Indonesia,
  - j) Stay Permit originating from Visit Visa on Arrival for Tourism is a Limited Stay Permit with the duration of at most 30 (thirty) days that can be subject to at most 1 (one) extension for the duration of 30 (thirty) days at the Immigration Office whose working area includes the residence of the foreigner and cannot be transferred,
  - k) Foreigners holding a Visit Visa on Arrival for Tourism are unable to apply for a new Stay Permit through Visa application,
  - l) Foreigners holding a Visit Visa on Arrival for Tourism can depart from the Indonesian territory through all Immigration Checkpoints,
  - m) The tariff applicable for Visit Visa on Arrival for Tourism is a Visit Visa on Arrival tariff that is referred to in the Attached Government Regulation No. 28 of 2019 regarding Types and Tariffs of Non-Tax State Revenue Applicable to the Ministry of Law and Human Rights which amounts to Rp. 500.000,-,
  - n) Refusing entry towards foreigners who are included under Article 106 of the Minister of Law and Human Rights Regulation No. 44 of 2015 or foreigners who did not fulfill the requirements as referred to in letter d) or letter i),
  - o) Distributing Exit Stamps in accordance with the provisions of laws and regulations,
- 4) Reporting the implementation of activities of immigration inspections at the Immigration Checkpoints to the Head of the Immigration Division.

## 6. Closing

This Circular Letter shall come into force on March 7, 2022 on 00.00 Central Indonesian Time (*Waktu Indonesia bagian Tengah* or WITA) and shall be further evaluated.

Thus, this Circular Letter is intended to be of attention and carried out as well as possible. Thank you for your attention and cooperation.

QR Code

Stipulated in Jakarta  
on March 6, 2022

Acting DIRECTOR GENERAL OF IMMIGRATION,

Electronically signed

Prof. Dr. WIDODO EKATJAHJANA, S.H., M.Hum.  
NIP. 197105011993031001

Copied to:

1. Coordinating Minister for the Economy of the Republic of Indonesia;
2. Minister of Law and Human Rights of the Republic of Indonesia;
3. Minister of Foreign Affairs of the Republic of Indonesia;
4. Minister of Health of the Republic of Indonesia;
5. Minister of Transportation of the Republic of Indonesia;
6. Minister of Tourism and Creative Economy of the Republic of Indonesia;
7. Head of National Agency of Disaster Management (BNPB) as Head of COVID-19 Handling Task Force;
8. Deputy Minister of Law and Human Rights of the Republic of Indonesia;
9. Governor of Bali;
10. Secretary General of the Ministry of Law and Human Rights of the Republic of Indonesia;
11. Inspector General of the Ministry of Law and Human Rights of the Republic of Indonesia;
12. Primary High Leadership within the Directorate General of Immigration;
13. Head of Regional Office of the Ministry of Law and Human Rights  
Attn. Head of Immigration Division throughout Indonesia;
14. Head of Immigration Office throughout Indonesia;
15. Head of Immigration Detention House throughout Indonesia.