

**MINISTRY OF LAW AND HUMAN RIGHTS  
REPUBLIC OF INDONESIA  
DIRECTORATE GENERAL OF IMMIGRATION**

- To: 1. Head of the Regional Office of the Ministry of Law and Human Rights  
attn. Head of Immigration Division throughout Indonesia;  
2. Head of Immigration Offices throughout Indonesia.

CIRCULAR LETTER  
NUMBER IMI-0549.GR.01.01 YEAR 2022

REGARDING  
EASE OF IMMIGRATION TO SUPPORT SUSTAINABLE TOURISM DURING THE CORONA  
VIRUS DISEASE 2019 PANDEMIC

**1. Background**

- a. Whereas in order to optimize the function of immigration as a facilitator of community welfare development and to support the government's policy of reopening the tourism sector more broadly with the concept of sustainable tourism, it is necessary to provide immigration facilities based on the principle of reciprocity and the principle of benefit in the form of granting visit visa-free and visit visas on arrival limited to certain foreigners;
- b. Whereas based on the considerations as referred to in letter a, it is necessary to issue a Circular Letter of the Director General of Immigration regarding the Ease of Immigration to Support Sustainable Tourism During The Corona Virus Disease 2019 Pandemic.

**2. Purpose and Objective**

- a. The purpose of the issuance of this Circular Letter is to optimize immigration support in the opening of the tourism sector during the Corona Virus Disease 2019 Pandemic;
- b. The purpose of this Circular Letter is to monitor, control and evaluate of the implementation of the Ease of Immigration of Policy To Support Sustainable Tourism During The Corona Virus Disease 2019 Pandemic.

**3. Scope**

The scope of this Circular Letter is to confirm the immigration function to support the reopening of tourism sector during the Corona Virus Disease 2019 Pandemic.

**4. Legal Basis**

- a. Law Number 6 of 2011 regarding Immigration;
- b. Law Number 11 of 2020 regarding Job Creation;
- c. Government Regulation Number 31 of 2013 regarding the Implementating Regulation of Law Number 6 of 2011 regarding Immigration as has been amended several times and lastly amended by Government Regulation Number 48 of 2021 regarding the Third

- Amendment to Government Regulation Number 31 of 2013 regarding the Implementing Regulation of Law Number 6 of 2011 regarding Immigration;
- d. Presidential Decree Number 24 of 2021 regarding the Determination of the Factual Status of the Corona Virus Disease 2019 Pandemic (Covid-19) in Indonesia;
  - e. Minister of Law and Human Rights Regulation Number 44 of 2015 regarding the Procedures for Checking of Entry and Exit of Indonesian Territory at Immigration Checkpoints;
  - f. Minister of Law and Human Rights Regulation Number 28 of 2018 regarding Immigration Checkpoint;
  - g. Minister of Law and Human Rights Regulation Number 29 of 2021 regarding Visas and Stay Permit;
  - h. Minister of Law and Human Rights Regulation Number 34 of 2021 regarding Granting of Immigration Visas and Stay Permits in the Period of Handling of the Spread of Corona Virus Disease 2019 and National Economic Recovery;
  - i. Ministry of Law and Human Rights Number 41 of 2021 regarding the Organization and Work Procedure of the Ministry of Law and Human Rights;
  - j. Circular Letter of the Head of the Covid-19 Handling Task Force Number 15 of 2022 regarding the Health Protocols for Overseas Travel During the Corona Virus Disease 2019 Pandemic (Covid-19);
  - k. The result of the Cabinet Meeting Decisions limited to April 3, 2022.

**5. Contents of the Circular Letter:**

- a. General:  
So that all officers and service implementers:
  - 1) Perform excellent service to the community;
  - 2) Do not commit Corruption, Collusion, and Nepotism;
  - 3) Carry out supervision in stages;
  - 4) Coordinate and socialize with stakeholders and immigration guarantor regarding this circular letter.
- b. Head of the Immigration Division of the Regional Offices of the Ministry of Law and Human Rights:
  - 1) Coach, control, supervise, and evaluate the implementation of the policy of Ease of Immigration to Support Sustainable Tourism during The Corona Virus Disease 2019 Pandemic;
  - 2) Report the results of the evaluation of the implementation of the policy periodically every 7 (seven) days to the Director General of Immigration.
- c. Head of Immigration Offices:
  - 1) Disseminate information to stakeholders and the wider community as well as carry out the necessary coordination in the framework of the Ease of Immigration to Support Sustainable Tourism During The Corona Virus Disease 2019 Pandemic;
  - 2) Carry out immigration surveillance and immigration intelligence activities in the work region;
  - 3) Ensure the owner or manager of lodgings in the work region to provide information or data regarding foreigners staying at home or at the place of lodging;

- 4) Impose sanctions on owners or administrators of lodging places who do not provide information or data on foreigners staying at their homes/lodgings in accordance with the provisions of laws and regulations;
  - 5) Impose sanctions on foreigners holding Visit Visa-Free Specifically for Tourism (*Bebas Visa Kunjungan Khusus Wisata*) or holders of Visit Visa on Arrival Specifically for Tourism (*Visa Kunjungan Saat Kedatangan Khusus Wisata*) who carry out activities that are not in accordance with the intent and purpose of the granted Stay Permit;
  - 6) Impose sanctions on foreigners who are proven to have committed violations in accordance with the provisions of the laws and regulations in the immigration sector and/or violates public order in the implementation of health protocols;
  - 7) Imposition of sanctions on foreigners who violate public order in the implementation of the health protocols as referred to in number 6) is carried out after receiving a recommendation from the agency carrying out the task of handling/controlling Covid-19;
  - 8) Extend Immigration Stay Permit originating from Visit Visa on Arrival Specifically for Tourism (*Visa Kunjungan Saat Kedatangan Khusus Wisata*);
  - 9) Control the implementation of immigration inspection activities at Immigration Checkpoints and/or immigration control;
  - 10) Report the implementation of activities periodically to the Head of Immigration Division.
- d. Head of the Immigration Office in charge of Immigration Checkpoints designated by the Head of Covid-19 Task Force as entry points for Indonesian citizens and foreigners:
- 1) Ensure the implementation of immigration checks in the Immigration Area including bank counters, arrival area immigration counters, and departure area immigration counters can fulfill the health protocol provisions in accordance with the applicable laws and regulations;
  - 2) Ensure the Person in Charge of the Transport Equipments carries out the obligations in accordance with the provisions of laws and regulations in the immigration sector;
  - 3) Conduct immigration checks on Indonesian citizens, transport equipment crews, foreigners holding Diplomatic Passports or Service Passports granted Diplomatic Visa-Free or Service Visa-Free facilities, foreigners holding Visa or Stay Permit, and foreigners holding KPP APEC in accordance with the provisions of laws and regulations;
  - 4) Visa or Stay Permit referred to in number 3) consists of:
    - a) Diplomatic Visa,
    - b) Service Visa,
    - c) Visit Visa,
    - d) Limited Stay Visa,
    - e) Diplomatic Stay Permit,
    - f) Service Stay Permit,
    - g) Permanent Stay Permit, or
    - h) Limited Stay Permit;
  - 5) Reject entry to foreigners and give Exit Mark in accordance with the provisions of laws and regulations.

- e. Head of Immigration Office Class I Special Entry Checkpoint (*Tempat Pemeriksaan Imigrasi* or “TPI”) Soekarno Hatta, Head of Immigration Office Class I Special TPI Ngurah Rai, Head of Immigration Office Class I Special TPI Medan, Head of Immigration Office Class I Special TPI Surabaya, Head of Immigration Office Class I Special TPI Batam, Head of Immigration Office Class I TPI Makassar, Head of Immigration Office Class I TPI Manado, Head of Immigration Office Class I TPI Tanjungpinang, Head of Immigration Office Class I for TPI Yogyakarta, Head of Immigration Office Class II TPI Tanjung Uban, Head of Immigration Office Class II TPI Nunukan, Head of Immigration Office Class II TPI Sambas, Head of Immigration Office Class II TPI Entikong, Head of Immigration Office Class II TPI Atambua:
- 1) Instruct the Administrative Officer in charge of immigration inspection at the Immigration Checkpoints to:
    - a) Grant a Visit Visa-Free Specifically for Tourism (*Bebas Visa Kunjungan Khusus Wisata*) and Visit Visa on Arrival Specifically for Tourism (*Visa Kunjungan Saat Kedatangan Khusus Wisata*) at Immigration Checkpoints as follows:
      - (1) Airport Immigration Checkpoints:
        - (a) Soekarno Hatta in Special Capital Region of Jakarta,
        - (b) Ngurah Rai in Bali,
        - (c) Kualanamu in North Sumatera,
        - (d) Juanda in East Java,
        - (e) Hasanuddin in South Sulawesi,
        - (f) Sam Ratulangi in North Sulawesi, and
        - (g) Yogyakarta in Special Region of Yogyakarta,
      - (2) Seaport Immigration Checkpoints:
        - (a) Nongsa Terminal Bahari in Riau Islands,
        - (b) Batam Centre in Riau Islands,
        - (c) Sekupang in Riau Islands,
        - (d) Citra Tri Tunas in Riau Islands,
        - (e) Marina Teluk Senimba in Riau Islands,
        - (f) Bandar Bentan Telani Lagoi in Riau Islands,
        - (g) Bandar Seri Udana Lobam in Riau Islands, and
        - (h) Sri Bintan Pura in Riau Islands
      - (3) Cross-border Post Immigration Checkpoint
        - (a) Entikong in West Kalimantan,
        - (b) Aruk in West Kalimantan,
        - (c) Mota'in in East Nusa Tenggara, and
        - (d) Tunon Taka in East Kalimantan;
    - b) The granting of Visit Visa-Free Specifically For Tourism (*Bebas Visa Kunjungan Khusus Wisata*) as referred to in letter a) is carried out through immigration checks in accordance with Article 23 paragraph (1) and paragraph (2) of the Minister of Law and Human Rights Regulation Number 44 of 2015 regarding the Procedures for Checking of Entry and Exit of Indonesian Territory at Immigration Checkpoints against foreigners who are citizens of the State, Government of

- the Special Administrative Region of a State, and Certain Entities Subjected to Visit Visa-Free Specifically for Tourism (*Bebas Visa Kunjungan Khusus Wisata*);
- c) Entry Stamps in granting Visit Visa-Free Specifically for Tourism (*Bebas Visa Kunjungan Khusus Wisata*) refer to Entry Stamps and Stay Permits subject to visit visa-free in the Minister of Law and Human Rights Regulation Number 28 of 2018 regarding Immigration Stamp which shall apply as a Visit Stay Permit with a maximum period of 30 (thirty) days and cannot be extended;
- d) The State, the Government of a Special Administrative Region of a State, and Certain Entities Subjected to Visit Visa-Free Specifically for Tourism (*Bebas Visa Kunjungan Khusus Wisata*), namely:
- |                        |                   |
|------------------------|-------------------|
| (1) Brunei Darussalam, | (6) Myanmar,      |
| (2) Philippines,       | (7) Singapore,    |
| (3) Cambodia,          | (8) Thailand, and |
| (4) Laos,              | (9) Vietnam,      |
| (5) Malaysia,          |                   |
- e) The granting of a Visit Visa on Arrival Specifically for Tourism (*Visa Kunjungan Saat Kedatangan Khusus Wisata*) as referred to in letter a) is carried out through immigration checks in accordance with Article 23 and Article 26 letter b) of the Minister of Law and Human Rights Regulation Number 44 of 2015 upon foreigners who are citizens of the State, Government of the Special Administrative Region of a State, and Certain Entities Subjected to Visit Visa on Arrival Specifically for Tourism (*Visa Kunjungan Saat Kedatangan Khusus Wisata*);
- f) Entry Stamps in granting a Visit Visa on Arrival Specifically for Tourism (*Visa Kunjungan Saat Kedatangan Khusus Wisata*) refer to the Entry Stamp and Stay Permit of the holder of a visit visa on arrival in the Minister of Law and Human Rights Regulation Number 28 of 2018 which shall apply as a Visit Stay Permit with a maximum period of 30 (thirty) days that may be extended for a maximum of 1 (one) time extension for a period of 30 (thirty) days at the Immigration Office whose working area includes the residence of a foreigner and cannot be transferred;
- g) The State, the Government of a Special Administrative Region of a State, and Certain Entities Subjected to Visit Visa on Arrival Specifically for Tourism (*Visa Kunjungan Saat Kedatangan Khusus Wisata*), namely:
- |                               |              |
|-------------------------------|--------------|
| (1) South Africa,             | (26) Norway, |
| (2) United States of America, | (27) France, |
| (3) Saudi Arabia,             | (28) Poland, |
| (4) Argentine,                | (29) Qatar,  |

- |                        |                                |
|------------------------|--------------------------------|
| (5) Australia,         | (30) New Zealand,              |
| (6) Netherland,        | (31) Singapore,                |
| (7) Belgium,           | (32) Seychelles,               |
| (8) Brazil,            | (33) Spain,                    |
| (9) Brunei Darussalam, | (34) Sweden,                   |
| (10) Denmark,          | (35) Swiss,                    |
| (11) Philippines,      | (36) Taiwan,                   |
| (12) Finland,          | (37) Thailand,                 |
| (13) Hungary,          | (38) China,                    |
| (14) India,            | (39) Timor Leste,              |
| (15) United Kingdom,   | (40) Tunisia,                  |
| (16) Italy,            | (41) Turkey,                   |
| (17) Japan,            | (42) United Arab Emirates, and |
| (18) Germany,          | (43) Vietnam;                  |
| (19) Cambodia,         |                                |
| (20) Canada,           |                                |
| (21) South Korea,      |                                |
| (22) Laos,             |                                |
| (23) Malaysia,         |                                |
| (24) Mexico,           |                                |
| (25) Myanmar,          |                                |

- h) The granting of Visit Visa-Free Specifically for Tourism (*Bebas Visa Kunjungan Khusus Wisata*) and Visit Visa on Arrival Specifically for Tourism (*Visa Kunjungan Saat Kedatangan Khusus Wisata*) is carried out by checking the following requirements:
- (1) Nationality Passport including:
    - (a) Diplomatic Passport,
    - (b) Service Passport, or
    - (c) Ordinary Passport/General Passport,  
which is valid and still valid for at least 6 (six) months,
  - (2) A return ticket or a pass ticket to continue the journey to another country,
  - (3) Proof of payment of Non-Tax State Revenues (*Penerimaan Negara Bukan Pajak* or PNBP) for a visit visa on arrival, in the event of a Visit Visa on Arrival Specifically For Tourism application, and
  - (4) Proof of insurance ownership in accordance with the provisions of the Head of the Covid-19 Task Force;
- i) Visit Visa-Free Specifically for Tourism (*Bebas Visa Kunjungan Khusus Wisata*) and Visit Visa on Arrival Specifically for Tourism (*Visa Kunjungan Saat Kedatangan Khusus Wisata*) can be used by foreigners to carry out tourism activities or government duties in international activities of a state or government nature;
- j) In the event that the foreigner as referred to in letter i) will carry out government duties in international activities of a state or government nature, in addition to



fulfilling the requirements as referred to in letter h) they must also attach an invitation letter to attend a conference/trial/meeting issued by the Ministry/Institutions/Agencies of the Republic of Indonesia;

- k) A Visit Visa on Arrival Specifically For Tourism (*Visa Kunjungan Saat Kedatangan Khusus Wisata*) can also be granted to foreigners holding any Diplomatic Passports or Service Passports who are not citizens of the State, Government of a Special Administrative Region of a State, and Certain Entities Subjected to Visit Visa on Arrival Specifically For Tourism in the event that there is no Representative of the Republic of Indonesia in the country/place of residence or sudden/urgent activities, by examining the following requirements:
- (1) Diplomatic Passport or Service Passport that is valid and still valid for at least 6 (six) months;
  - (2) A return ticket or a pass ticket to continue the journey to another country;
  - (3) Request letter from the Ministries/Institutions/Agencies of the Republic of Indonesia;
  - (4) Letter of approval from the Director General of Immigration,
  - (5) Proof of payment of Non-Tax State Revenues (*Penerimaan Negara Bukan Pajak* or PNBP) for visit visa on arrival,
  - (6) Proof of insurance ownership in accordance with the provisions of the Head of the Covid-19 Task Force, and
  - (7) Invitation letter to attend conferences/trials/meetings issued by Ministries/Institutions/Agencies of the Republic of Indonesia, in the event that the intention of the arrival of foreigners is for government duties in international activities of a state or government nature;
- l) The approval letter from the Director General of Immigration as referred to in letter k) number (4) is submitted by the heads of the Ministry/Institution/Agency of the Republic of Indonesia to the Director General of Immigration attn. Director of Immigration Traffic by attaching:
- (1) Request letter from Ministries/Institutions/Agencies of the Republic of Indonesia containing data of the foreigners and reasons of the submission,
  - (2) Diplomatic Passport or Service Passport that is valid and still valid for at least 6 (six) months, and
  - (3) A return ticket or a pass ticket to continue the journey to another country,
- m) Foreigners holding Visit Visa-Free Specifically for Tourism (*Bebas Visa Kunjungan Khusus Wisata*) and Visit Visa on Arrival Specifically for Tourism (*Visa Kunjungan Saat Kedatangan Khusus Wisata*) may not apply for a New Stay Permit through a Visa application;
- n) Foreigners who hold Visit Visa-Free Specifically for Tourism (*Bebas Visa Kunjungan Khusus Wisata*) and Visit Visa on Arrival Specifically for Tourism (*Visa Kunjungan Saat Kedatangan Khusus Wisata*) may leave the territory of Indonesia through all Immigration Checkpoints;

- o) The applicable rate for a Visit Visa on Arrival Specifically for Tourism (*Visa Kunjungan Saat Kedatangan Khusus Wisata*) is the rate for a Visit Visa on Arrival as referred to in the Appendix of the Government Regulation Number 28 of 2019 which is Rp. 500,000,-;
  - p) Perform data reconciliation between Non-Tax State Revenues (*Penerimaan Negara Bukan Pajak* or PNBPN) payments, use of Visit Visa on Arrival Specifically for Tourism (*Visa Kunjungan Saat Kedatangan Khusus Wisata*) stickers, with the immigration traffic on a daily, weekly and monthly basis;
- 2) Report periodically on the granting of Visit Visa-Free Specifically for Tourism (*Bebas Visa Kunjungan Khusus Wisata*) and a Visit Visa on Arrival Specifically for Tourism (*Visa Kunjungan Saat Kedatangan Khusus Wisata*) to the Head of the Immigration Division.

## 6. Closing

- a. With the enactment of this circular letter, the Circular Letter of the Director General of Immigration Number IMI-0532.GR.01.01 of 2022 regarding Visit Visa on Arrivals Specifically for Tourism To Supporting The Sustainable Tourism in Bali During the Corona Virus Disease 2019 Pandemic and the Circular Letter of the Director General of Immigration Number IMI-0533.GR.01.01 of 2022 regarding Ease of Immigration To Supporting Sustainable Tourism in the Batam and Bintan Areas during the Corona Virus Disease 2019 Pandemic is revoked and declared as invalid;
- b. This circular letter is effective as of April 6, 2022 at 00.00 West Indonesian Time (*Waktu Indonesia Bagian Barat* or WIB) and shall be further evaluated.

Thus, this circular letter is intended to be taken of attention and carried out as well as possible. Thank you for your attention and cooperation.

Stipulated in Jakarta  
on April 5, 2022  
Acting DIRECTOR GENERAL OF IMMIGRATION

[Electronically Signed]

**Prof. Dr. WIDODO EKATJAHJANA, S.H., M.Hum.**  
NIP: 19710501 199303 1 001

Copied to:

- 1. Coordinating Minister for Maritime Affairs and Investment;
- 2. Coordinating Minister for the Economy of the Republic of Indonesia;
- 3. Minister of Foreign Affairs of the Republic of Indonesia;
- 4. Minister of Home Affairs;



5. Minister of Health of the Republic of Indonesia;
6. Minister of Transport of the Republic of Indonesia;
7. Minister of Finance of the Republic of Indonesia;
8. Minister of Tourism and Creative Economy of the Republic of Indonesia;
9. Minister of Law and Human Rights of the Republic of Indonesia;
10. Head of National Agency of Disaster Management (BNPB) as Head of COVID-19 Task Force;
11. Head of the National Border Management Agency;
12. Deputy Minister of Law and Human Rights of the Republic of Indonesia;
13. Governor of Special Capital City Region of Jakarta;
14. Governor of Bali;
15. Governor of Riau Islands;
16. Governor of North Sumatera;
17. Governor of East Java;
18. Governor of South Sulawesi;
19. Governor of North Sulawesi;
20. Governor of Special Region of Jogjakarta;
21. Governor of West Kalimantan;
22. Governor of East Kalimantan;
23. Governor of Nusa Tenggara Timur;
24. Secretary General of the Ministry of Law and Human Rights of the Republic of Indonesia;
25. Inspector General of the Ministry of Law and Human Rights of the Republic of Indonesia;
26. Primary High Leadership within the Directorate General of Immigration;
27. Head of Immigration Detention House throughout Indonesia.